



# CAM General Group Tour Rates and Policies

## **Public Hours\***

Public Hours:

Thursday 10:00 a.m- 7:00 p.m.

Friday and Saturday 11:00 a.m. - 5:00 p.m.

Sunday 11:00 a.m. - 5:00 p.m.

\*Public Hours are subject to change per season and Niagara University holidays

## **Tour Hours**

Group Tour hours: As requested between 10:00 a.m- 5:00 p.m. with some accommodations available outside of our public hours. Additional times may be available but are subject to staff and volunteer availability and additional fees.

## **General Admission**

Free, suggested donation of \$5-10 per person

Free, Niagara University Students, Faculty, and Staff

## **Group Tour Rates**

To qualify for a group tour discount, a group must be 10 people or more; sizes smaller than 10 will pay a flat rate of 10 people in their group type. The maximum public group tour size is 20 per group per guide and a maximum group size of 60 individuals. Group tours last approximately 60 minutes.

***Bookings must be made two weeks in advance of your desired date.***

Adults, Colleges and Universities (not including Niagara University),and Community Groups are priced as follows:

<b>Group Type</b>	<b>Tour Price</b>
School and Youth Tour Rates (Ages 5-18)	\$5 per person
Senior/ Military ID	\$6 per person
University/College	\$6 per person
Adult	\$9 per person

### **Artistic Extensions for College/University and Adult Group Rates**

In addition to group tours, a program add-on can accompany your group tour experience. Program add-ons are supplements to a general exhibit tour experience and are great ways to connect with the CAM's collection and temporary exhibits. *Each extension program extends your visit and is subject to availability at the requested time.*

Program extensions are as follows:

Type	Price	Time
Art History Talk	+\$5 per person, Adults	45 minutes, 15 minutes Q&A
Special Exhibition Talk	+\$7 per person, Adults	45 minutes, 15 minutes Q&A
Art Making	+\$5 per person, K-12 and University/College Students	45 minutes, 15 minutes clean up
Art Workshop	+\$8 per person, Adult Varies per Workshop	45 minutes, 15 minutes clean up Varies per Workshop

### **Artistic Extensions Descriptions**

**Art History Talk:** Dive into the rich history of artistic movements and artists with an Art History Talk. Explore the CAM's permanent gallery and learn more about art from the 19th century until now with a vibrant Art History Talk.

**Special Exhibitions Talk:** Explore an exhibition with the Curator in this intimate and rich conversation about an artist and the process of curating a quality exhibition. The Curator will lead you through the featured exhibition space and discuss the history of the artist, impact, and meaning of artwork.

**Art Making:** You become the artist by creating simple artworks, influenced by pieces on display and artistic styles. These fun craft projects will compliment tours for students and will allow them to take home a lasting memory of the CAM.

**Art Workshop:** Create with our professional art educators to create and refine your artistic skills through works inspired by our exhibitions. This program will allow guests to explore their own artistic abilities through more in-depth art-making instruction.

### **Self-Guided Groups**

Groups making reservations and declining a guided tour that are larger than 10 or more qualify for Self Guided Group rate. Groups should be split into smaller groups for 10 or less to explore the Museum galleries.

Type	Price
Under 5	Free
5-18	Suggested donation of \$3 per person
Senior/ Military ID	Suggested donation of \$5 per person
University/College	Suggested donation of \$5 per person
Adult	Suggested donation of \$6 per person

### **Billing and Payment**

#### *Payment*

After reservation confirmation is sent, a 50% deposit is required to hold your reservation. On or before your visit we request that full payment be made to the CAM by credit card payment to 716.286.8201 or check\* by mail to:

**Castellani Art Museum  
PO Box 1938  
Niagara University, NY 14109-1938**

*\*Checks should be made to the Castellani Art Museum. Please write the invoice number in the memo field of your check.*

#### *Final Group Count*

We request that any modifications to your group tour reservation attendees be made two days before your anticipated visit.

- If your party arrives with less than your original party, we will not refund individual tickets.
- If you arrive with more guests than initially requested, we will bill you for the additional guests.
- If you wish for a refund for a tour count overage, please contact the Community and Academic Engagement Manager and allow for 30 days processing. If your trip was canceled without notice to the Museum, you are not subject to a refund unless in an emergency situation.

We cannot guarantee the ability to give tours to additional guests outside of the original request due to capacity limitations of our tours.

## **Arrival**

Please arrive 10-15 minutes prior to your scheduled visit to ensure that the group tour starts on time. Depending on transportation, parking at the CAM is available in the following areas.

Individual Parking:

- Gallagher lot and Dwyer lot
- Summer: Castellani lot

Bus Parking:

- Gallagher lot and Dwyer lot

Guests are also encouraged to stop at the front of the CAM as a drop-off and pick-up location. A handicap accessible pathway is located on either side of the CAM.

### *Campus Parking Passes*

Parking passes will be issued by the CAM ahead of your visit and can be picked up at the front reception desk of the CAM or will be sent with your group tour confirmation.

### *Group Waiting Area*

Please be prepared for your group to gather in the CAM's Sculpture Court in front of the reception desk or in the outside portico courtyard. A representative from the CAM will greet and assist in the grouping of your party.

### *Coat Rack*

A coat rack is also located in the Sculpture Court. Backpacks must be left at the coat check area and we encourage large groups to visit without them. Luggage or items larger than a carry-on size is prohibited at the CAM.

## **Late Arrivals and Cancellation Policy**

### *Late for Guided Tour*

If your party is late for a self-guided visit without prior notification, after 30 minutes your programming will be considered canceled. The CAM reserves the right to keep any deposit made if cancellation or late arrangements are not made within two days of your scheduled visit.

### *Cancellation Policy*

Please notify the CAM at least two days before your scheduled visit if modifications are required. We value the time that our staff dedicate to provide their expertise to groups and make this request for their consideration. The CAM reserves the right to keep any deposit made if cancellation or late arrangements are not made within this time frame.